

Administration

...more efficiency and a fresh start

Client

Retail company with over 500 employees.

Initial situation

After taking over the business, the new owner was challenged to put his administration to the test without unsettling the employees. Moreover, he wanted to avoid turning the company on its head. The main question was how to involve employees in the daily changes and how to install a modern, sustainable, company-specific administration.

Results

- Processes were optimized, resources were allocated more effectively, and the management structure was improved together with the people involved.
- Employee hidden talents were identified and developed.
- Statements like "we've always done it this way" became a thing of the past.
- Motivation and team building were improved in a positive and sustainable way.

