

Production

...how to go on holiday with peace of mind!

Client

A manufacturing company with over 300 employees.

Initial situation

As the main person responsible for staffing shifts, the production manager was struggling with a persistently high sickness rate in his team. To add to the stress, product changes required a greater focus on operations and processes, but his department heads were mainly involved in manufacturing products themselves.

This was a huge challenge for the production manager. He gave up his days off, was constantly available and, as the situation progressed, became increasingly overwhelmed.

Results

- After our intervention, and despite limited human resources, numerous issues were brought back on track and progress was made with the production manager and department heads.
- Minor structural changes helped people to see the light at the end of the tunnel. Both managers and employees were much more motivated.
- The production manager was able to go on holiday with more peace of mind, knowing that production would continue to run smoothly in his absence.

